

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

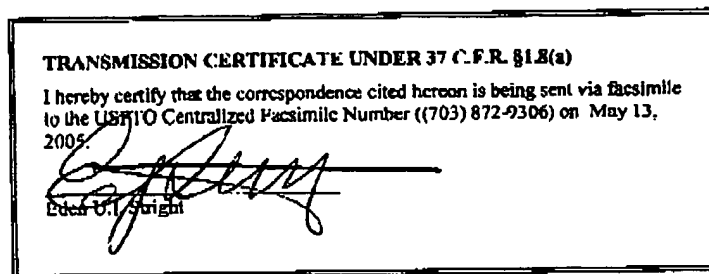
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Applicant(s): Goss et al.
Serial No.: 10/648,427
Filed: August 27, 2003
Title: Contact Server for Call Center

Confirmation No.: 4018
Art Unit: 2153
Examiner: K. Lim

STATUS INQUIRY

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450



Sir:

Please advise us in writing as to the status of the above-noted application.

Applicants filed a response to the Office Action dated September 9, 2004, on December 9, 2004, however, there is no docketing indication in the Patent Application Information Retrieval (PAIR) system that a response was submitted. There is a copy of Applicant's response in Image File Wrapper (IFW).

Therefore, further Applicant requests that the response be docketed and that the response be reviewed by the Examiner in charge of the above-noted application.

Respectfully submitted,

Date:

5/13/05

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United States Patent and Trademark Office

Home | Site Index | Search | FAQ | Glossary | Guides | Contacts | eBusiness | eBiz alerts | News | Help

PATENT APPLICATION INFORMATION RETRIEVAL



Search results as of: 5-13-2005::12:32:36 E.T.

Search results for application number: 10/648,427			
Application Number:	10/648,427	Customer Number:	-
Filing or 371(c) Date:	08-27-2003	Status:	Non Final Action Mailed
Application Type:	Utility	Status Date:	09-08-2004
Examiner Name:	LIM, KRISNA	Location:	ELECTRONIC
Group Art Unit:	2153	Location Date:	-
Confirmation Number:	4018	Earliest Publication No:	US 2004-0039846 A1
Attorney Docket Number:	COS97080C1	Earliest Publication Date:	02-26-2004
Class/ Sub-Class:	709/248	Patent Number:	-
First Named Inventor:	Raymond Goss, Austin, TX	Issue Date of Patent:	-
Title Of Invention:	Contact server for call center		

Search Options

Continuity Data
Image File Wrapper
Published Documents

File History	
Date	Contents Description
09-09-2004	Mail Non-Final Rejection
09-07-2004	Non-Final Rejection
06-21-2004	IFW TSS Processing by Tech Center Complete
09-29-2003	Information Disclosure Statement (IDS) Filed
09-26-2003	Preliminary Amendment
06-21-2004	Case Docketed to Examiner in GAU
11-19-2003	Application Return from OIPE
11-19-2003	Application Return TO OIPE
11-18-2003	Application Dispatched from OIPE
11-19-2003	Application Is Now Complete
11-12-2003	Cleared by OIPE CSR
10-01-2003	IFW Scan & PACR Auto Security Review
08-27-2003	Initial Exam Team nn



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Home | Site Index | Search | FAQ | Glossary | Guides | Contacts | eBusiness | eBiz alerts | News | Help

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Other Links

E-Business
Center PatentsEmployee
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Image File Wrapper for Application No.: 10/648,427

NEW Changes to IFW

This application is officially maintained in electronic form. To View: Click the desired Document Description. To Download the desired document(s) and click Download.

Mail Room Date	Document Description	Document Category	Page Count	All
12/09/2004	Applicant Arguments or Remarks Made in an Amendment	PROSECUTION	9	
12/09/2004	Claims	PROSECUTION	9	
12/09/2004	Specification	PROSECUTION	1	
12/09/2004	Applicant Response to Pre-Exam Formalities Notice	PROSECUTION	4	
09/09/2004	List of References cited by applicant and considered by examiner	PROSECUTION	2	
09/09/2004	List of references cited by examiner	PROSECUTION	1	
09/09/2004	Non-Final Rejection	PROSECUTION	7	
08/24/2004	Examiner's search strategy and results	PROSECUTION	1	
09/29/2003	Information Disclosure Statement (IDS) Filed	PROSECUTION	5	
09/26/2003	Preliminary Amendment	PROSECUTION	4	
09/26/2003	Specification	PROSECUTION	1	
09/26/2003	Applicant Arguments or Remarks Made in an Amendment	PROSECUTION	1	
09/26/2003	Claims	PROSECUTION	9	
08/28/2003	Fee Worksheet (PTO-875)	PROSECUTION	1	
08/27/2003	Fee Worksheet (PTO-875)	PROSECUTION	2	
08/27/2003	Claims Worksheet (PTO-2022)	PROSECUTION	1	
08/27/2003	Oath or Declaration filed	PROSECUTION	4	
08/27/2003	Drawings	PROSECUTION	15	
08/27/2003	Abstract	PROSECUTION	1	
08/27/2003	Claims	PROSECUTION	32	
08/27/2003	Specification	PROSECUTION	69	
08/27/2003	Transmittal letter	PROSECUTION	4	

Sorted By : Mail Room Date

[HOME | INDEX | SEARCH | eBUSINESS | CONTACT US | PRIVACY STATEMENT]